



Sofia, Bulgaria

## Multinational Company is looking for

## 5 RENTALCARS ITALIAN MOTHER TONGUE AND ENGLISH LEVEL B2

## **Duties to be performed**:

Deliver a high level of customer service by:

- Using empathy/positive language when answering questions while they're browsing our website.
- Helping each customer find their ideal car.
- Spotting opportunities to provide information that your customer may require at a later stage.
- Dealing with requests between booking and pick-up.
- Conducting post-travel investigations after the rental has finished.
- Consistently create encouraging experiences for our customers, whether they're booking online/over the phone

**Conditions**: Contract permanent , 40 hours/week Salary: 1.000 euro gross

How to apply: Send your CV in English to: <u>eures@agenziapiemontelavoro.it</u> (ref. BULGARIA RENTALCARS) Deadline: 21/03/2019